

Benefits

- Shorten dev cycles & save time
- Reduced redundancy of information
- More up-to-date & accurate & consistent information
- Clearer definition of what the data and context
- Cleaner data
- Help meet the expectations of citizens

Challenges

- Cleansing data
- Security, Identity
- Organizational Buy-in and Business approval
- Retraining and retooling / time factor
- Legal obstacles
- Support implications
- Ownership and territoriality
- Budgets

Common Services

- Name and address
- Locations (geographic)
- Online payment services
- Listings and directories / email
- Notifications (e.g. emergencies)
- Criminal history